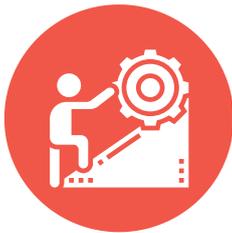




Growing from strength to strength...

Sector: **Healthcare**
Number of Sites: **1**
Audits per Year: **800+**



The Challenge

Get More from Your Audits

The idea for ECAT came from years of frustration completing paper audits. This was especially true in a healthcare setting. From the beginning, we aimed to resolve the issues we knew others were experiencing but had not yet found an answer. When St. Luke's General Hospital Kilkenny approached ECAT looking for a new auditing system, we knew we could help them move away from paper and onto the cloud.



The Solution

Moving to the Cloud and Closing the Loop

Our first project was to move all hygiene audits onto our system, which would not only make completing the audits quicker but also provided the hospital with in-depth reporting that included photographic evidence of findings. Our next step was to deploy our 'Task Action' feature which would allow the auditors to assign issues they found on their weekly checks to the relevant person. Whether that be the Ward Managers, Housekeeping Teams or Maintenance Teams, an email would be sent with a detailed description of the issue, instructions on how to resolve it and they could close it off once completed. This provided evidence that the loop was being closed.



Growing from strength to strength...



The Results

Make Data-Driven Decisions

The closing of the loop meant St. Luke's wanted to utilise ECAT further, this time by conducting 'Wheelchair Hygiene Checks', 'Toilet Checks', 'Daily cleaning logs' and most importantly, 'Legionella Prevention Checks'. With ECAT's Near Field Communication (NFC) feature, the hospital was able to provide proof to HIQA (Health Information and Quality Authority), the independent authority for the health and social care services in Ireland, that their staff carried out the inspections necessary to stay compliant.

ECAT provides St. Luke's Hospital with an auditing system that not only ensures they are staying compliant but also provides opportunities to make data-driven decisions by comparing weekly, monthly, and yearly trends and is available for evidence at the touch of a button.



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